

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 09 (4)

Date: 30.01.2025

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/49/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sadasib Bhabasgar C/O-Mina Bhabasagar At-Gobardhan, Badmal , Po-Nua Bargamal Dist-Sambalpur-768105		4164-3201-0850	
3	Respondent/s	S.D.O (Elect),Rairakhol			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarSEED, if any.	NIL			

Place of Camp: ESO Office, Hatibari

Appeared

For the Complainant- Sadasib Bhabasgar
Represented by Mina Bhabasagar

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/49/2025

Sadasib Bhabasgar
C/O- Mina Bhabasagar
At-Gobardhan, Badmal , Po-Nua Bargamal
Dist-Sambalpur
Consumer No-4164-3201-0850

COMPLAINANT

VRS

SDO(Electrical), Rairakhol, TPWODL.

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra

(Co-Opted Member)

Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Sadasib Bhabasgar, C/O-Mina Bhabasagar, At-Gobardhan, Badmal, Po-Nua Bargamal, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oriarc.org under the "head "Cases-> "GRF".)

⑤
COP
BPL/49/25
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GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Complaint No. _____

Received

No.....

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Sadasiv Bhabsagar
4164 32010850

At Gobardhan Badmal, 768105 P.O. Nua Bargaon 768105.

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

Hatibani Section

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

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ଭାବନା କାମ ଚଳାଉଛନ୍ତି ଓ ଆମର କିଛି କିଛି
ଆମକୁ ମାରି ଆଗେ ଚଳାଉ ନାହାନ୍ତି ।

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: -

Signature of the Applicant

Sadasiv Bhabsagar

There is no scope revision Aug 6/2018 to 5/24.
The ~~line~~^{supply} has been disconnected Aug 12/24.
This consumer has not ~~ap~~ submitted his
grievance earlier to SDO/ESO. Concerned
So it may be taken in CAP.

Atul K. Singh

For Data prior to 6/2018.
is not available at present